



**SFMTA**

# **Paratransit and Essential Trip Card Program Update**

**Presented By:**

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Transportation Authority Board

# ADA Paratransit Services

- Reduced rider demand across all service modes
  - SF Access: 40 – 50% of pre-COVID norm
  - Paratransit Taxi: 80%
- Intercounty, Shop-a-Round, and Department of Disability and Aging Service Shopping continue to operate
- Temporarily Suspended: Group Van and Van Gogh
- Paratransit is playing a key role in the City's COVID-19 response
- SFMTA Board is recommending that the BOS exercise the option to extend the current Paratransit agreement

# Essential Trip Card (ETC) Program



- Subsidized taxi program for seniors/disabled to complete essential trips
- Participants given \$60 worth of taxi value per month (rider pays \$12)
- Launched in April 2020 to complement Muni Core Service

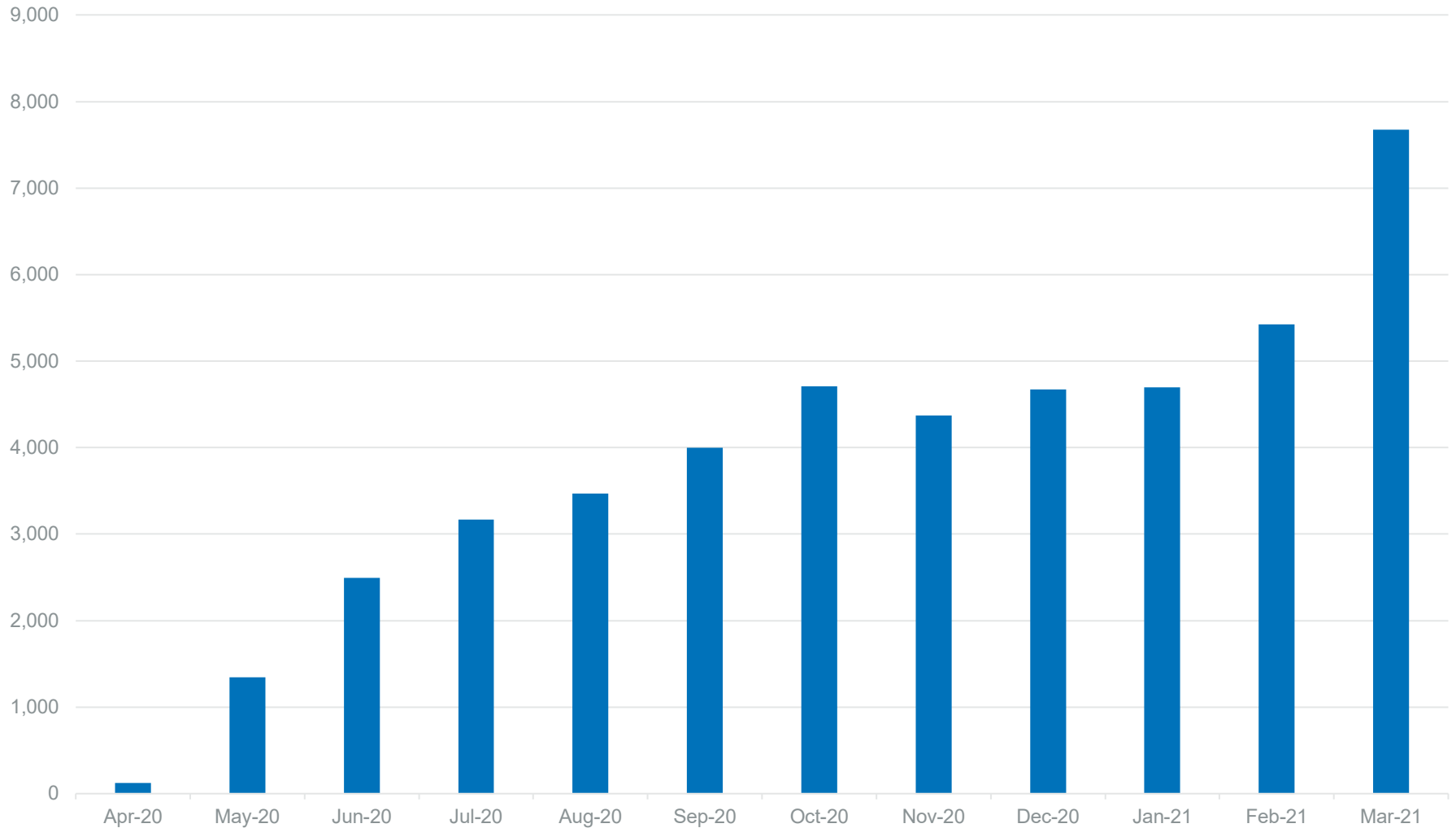
# Recent Initiatives

- Increased the monthly allotments:
  - A one-time allotment increase of \$60 to all ETC riders to help pay for trips to/from vaccinations
  - Upon request, riders can receive a permanent monthly allotment increase to \$120
- Partnered with the Community Living Campaign to provide financial assistance
- Working to build partnerships with CBOs in the Latinx community

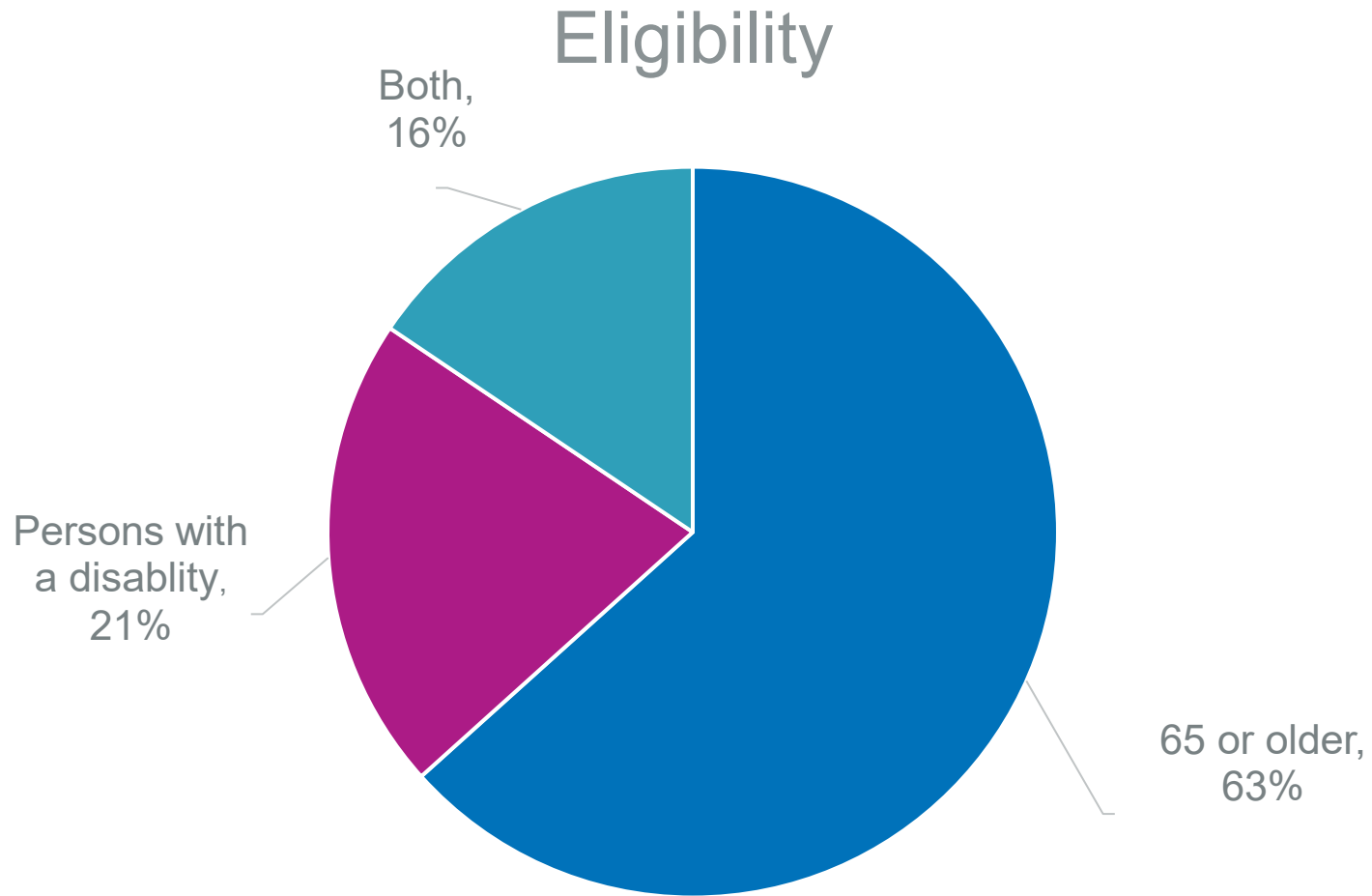
# ETC Program Data (as of 3.30.21)

<b>ETC Program Statistics</b>	<b>Total</b>
# of enrolled riders	3,497
# of ETC trips	46,148

# ETC Trips

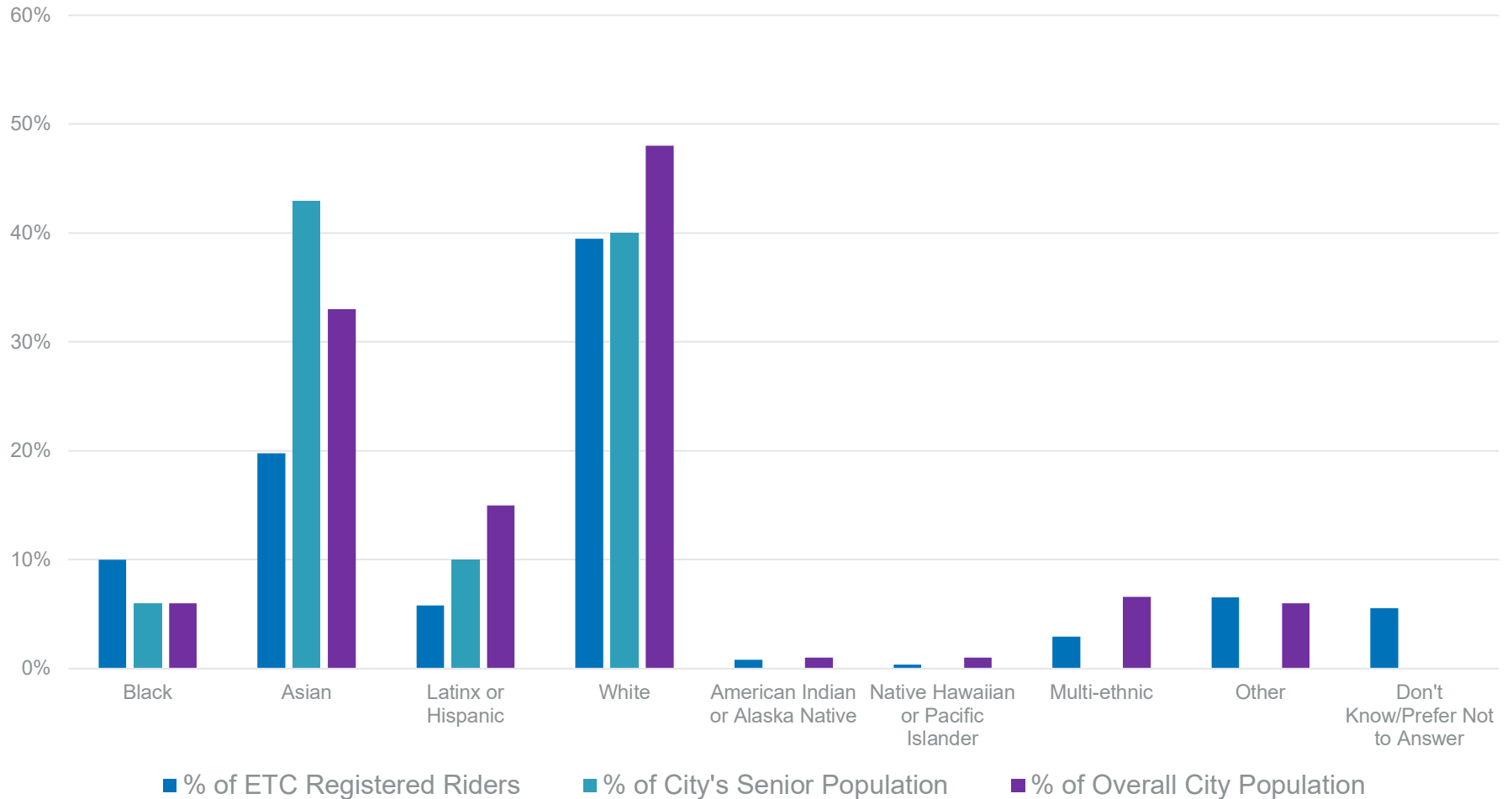


# ETC Participant Information



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## Race/Ethnicity





# ETC Program Funding

- FY 20/21 - Program funded by Prop K, State Transit Assistance funds, and SFMTA Operating funds
- Program will continue into FY21/22
  - Projected cost: \$1.08M – \$2.02M based on current growth
  - FY 21/22 - Program funded by \$1.1 million in Regional Lifeline Transportation Program grant funds from MTC with \$550K match in State Transit Assistance funds and SFMTA Operating funds

# Contact Information

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