RESOLUTION APPROVING THE SAN FRANCISCO LIFELINE TRANSPORTATION PROGRAM CYCLE 1 PROGRAM OF PROJECTS

WHEREAS, In February 2018, the Metropolitan Transportation Commission (MTC) established a transit-focused State Transit Assistance (STA) County Block Grant program, combining revenues that were previously distributed via a regional paratransit program, a northern counties/small transit operators' program, and a regional Lifeline Transportation Program; and

WHEREAS, As the Congestion Management Agency for San Francisco, the Transportation Authority is responsible for administering San Francisco's STA County Block Grant program; and

WHEREAS, In December 2018 through approval of Resolution 19-30, the Transportation Authority approved a STA County Block Grant Framework (Attachment 1) for the Fiscal Year 2018/19 and 2019/20 STA revenues distributing 40% of the funds to the San Francisco Municipal Transportation Agency's (SFMTA's) paratransit program and the remaining 60% of the funds to a new San Francisco Lifeline Transportation Program, modelled after the prior regional program; and

The San Francisco Lifeline Transportation Program is intended to serve Communities of Concern and support projects that improve mobility for low-income residents by addressing transportation gaps or barriers identified through equity assessments and collaborative and inclusive community-based planning processes; and

WHEREAS, STA funds are generated by the sales tax on diesel fuel and annual funding amounts are projections and annual amounts may be higher or lower when confirmed at the end of each fiscal year following the State's reconciliation of revenues generated; and

WHEREAS, In January 2018, the Transportation Authority released a call for projects for \$4,599,609 for Cycle 1 of the San Francisco Lifeline Transportation Program and subsequently, the State revised its Fiscal Year 2019/20 revenue projections, which resulted in increasing the revenues

available for Cycle 1 by \$358,031 to \$4,957,640; and

WHEREAS, In response to the call for projects, the Transportation Authority received three applications, requesting a total of \$4,606,000 in STA funds, with the projects summarized in Attachment 2, mapped in Attachment 3, and with details on scope, schedule, budget and funding showing in Attachment 4; and

WHEREAS, After ensuring that all three proposed projects were eligible for STA funds, Transportation Authority staff convened an evaluation panel comprised of representatives from AC Transit and the Transportation Authority which evaluated the applications using the prioritization criteria detailed in the STA County Block Grant Framework, giving the highest priority to projects that fund transit service that directly increases mobility for low income persons; and

WHEREAS, The evaluation panel recommended programming a total of \$4,606,000 to each of the three projects in the amount the sponsors had requested: SFMTA's Continuing Late Night Transit Service to Communities in Need project (\$1,609,700), SFMTA's San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods (\$396,300), and the Bay Area Rapid Transit's (BART's) Elevator Attendant Initiative (2,600,000), as shown in Attachment 5; and

WHEREAS, Transportation Authority staff recommended leaving the remaining \$351,640 in STA revenues as contingency in case actual revenues come in lower than expected, and if any contingency funds are unused, they would be programmed through Cycle 2 of the San Francisco Lifeline Transportation Program; and

WHEREAS, As a condition of receiving Lifeline Transportation Program funds, project sponsors will be required to provide quarterly progress reports to the Transportation Authority and report on the effectiveness of the projects using the performance metrics detailed in Attachment 6; and

WHEREAS, At its March 27, 2019 meeting, the Citizens Advisory Committee was briefed on the subject request and unanimously approved a motion of support for the staff recommendation; now, therefore be it

RESOLVED, That the Transportation Authority hereby approves the San Francisco Lifeline Transportation Program Cycle 1 Program of Projects which includes the programming of \$4,606,000 in Cycle 1 funds for the SFMTA's Expanding and Continuing Late Night Transit Service to Communities in Need project, SFMTA's San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods, and BART's Elevator Attendant Initiative and a contingency amount of \$351,640 as shown in Attachments 4 and 5; and be it further

RESOLVED, That the Executive Director is hereby authorized to communicate this information to the Metropolitan Transportation Commission, other relevant agencies, and interested parties.

Attachments (5):

Attachment 1 – Fiscal Years 2018/19 and 2019/20 STA County Block Grant Program Framework

Attachment 2 – Applications Received

Attachment 3 – Map of Proposed Projects Recommended for Cycle 1 SF LTP

Attachment 4 – Project Summary Sheets

Attachment 5 – Proposed Staff Recommendations

The foregoing Resolution was approved and adopted by the San Francisco County Transportation Authority at a regularly scheduled meeting thereof, this day of April 23, 2019 by the following votes:

Ayes:

Commissioners Brown, Fewer, Haney, Mandelman, Peskin, Ronen, Safai,

Walton and Yee (9)

Absent:

Commissioners Mar and Stefani (2)

Aaron Peskin

Chair

Date

ATTEST:

Tilly Chang

Executive Director

Date

1455 Market Street, 22nd Floor San Francisco, California 94103 415.522.4800 FAX 415.522.4829 info@sfcta.org www.sfcta.org



### Attachment 1. Fiscal Year 2018/19 and 2019/20 State Transit Assistance County Block Grant Program Framework (as adopted on December 11, 2018)

Each year, Congestion Management Agencies must notify the Metropolitan Transportation Commission how we intend to use State Transit Assistance (STA) County Block Grant funds. STA is a flexible transit funding program that can be used for a wide range of capital and operating purposes.

#### RECOMMENDED SPLIT BETWEEN PARATRANSIT AND OTHER STAELIGIBLE USES

For the first two years of the STA County Block Grant, Fiscal Years (FYs) 2018/19 and 2019/20, we recommend distributing San Francisco's share of funds as follows:

- 40% to the SFMTA's paratransit program, and
- 60% to the San Francisco Lifeline Transportation Program (SF LTP) Cycle 1, to be administered by the Transportation Authority.

Because the STA annual funding amounts are projections, annual amounts may be higher or lower when confirmed at the end of each fiscal year following the state's reconciliation of revenues generated. Thus, our framework is based on a percentage of the revenue distribution between SFMTA's paratransit program and the SF LTP Cycle 1 as opposed to a specific dollar amount.

### SF LTP CYCLE 1

The SF LTP Cycle 1 will support projects that improve mobility for low-income residents by addressing transportation gaps or barriers identified through equity assessments and collaborative and inclusive community-based planning processes.

### Eligibility.

- Projects must be eligible per STA guidelines as established by the State. Examples of eligible projects include:
  - o new, enhanced, or restored transit service, including late-night and weekend services;
  - o transit stop or station area enhancements including pedestrian-scale lighting;
  - o transit-related aspects of bicycling (e.g. adding bicycle racks to vehicles; providing secure bicycle parking at transit stations);
  - o shuttle service;
  - o purchase of vehicles or technologies; and
  - o various elements of mobility management.
- Only transit operators are eligible recipients of STA funds.
- The SF LTP requires a local match of 10% of the total project cost.

### Project Prioritization.

After projects are screened for eligibility, we will prioritize eligible projects based on the following criteria:

- Transit Services Directly Benefitting Communities of Concern: Highest priority will be given to Communities of Concern supportive transit services that directly increase mobility for low income persons (see attached map) since STA is one of the few sources that the Transportation Authority can use to fund transit service. In addition, transit service projects provide an opportunity for a broad geographic distribution of benefits to Communities of Concern.
- Community-Identified Priority: Priority will be given to projects that directly address
  transportation gaps and/or barriers identified through a Community-Based Transportation Plan,
  Muni Service Equity Strategy, or other substantive local planning effort involving focused,
  inclusive engagement with low-income populations.
- Project Need: Projects will be evaluated based on the significance of the unmet transportation
  need or gap that the proposed project seeks to address and on how well the project will address
  that need or gap.
- Implementation Plan and Project Management Capacity: Priority will be given to projects that are ready to be implemented in the timeframe that the funding is available and have no foreseeable implementation issues that may affect project delivery.
- **Project Budget and Sustainability:** Projects that have secured funding sources for long-term operations and/or maintenance beyond the grant period will be prioritized.
- **Cost-Effectiveness:** Priority will be given to projects where the applicant demonstrates that the project is the most appropriate and cost-effective way in which to address the identified transportation need.
- **Project Sponsor's Priority of Application**: For project sponsors that submit multiple applications, the project sponsor's relative priority for its applications will be taken into consideration.
- **Higher Local Match:** Priority will be given to projects that have identified matching funds that exceed the 10% requirement.
- **Geographic Diversity:** After projects are evaluated based on all of the above criteria, a geographic diversity consideration will be applied to the entire draft recommended list.

### Attachment 2 San Francisco Lifeline Transportation Program (SF LTP) Cycle 1 Applications Received

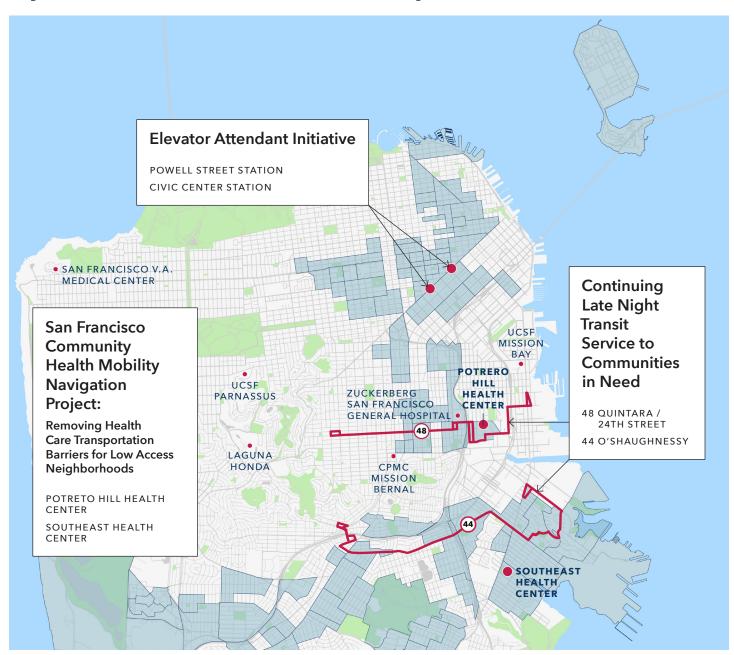
#1	Sponsor <sup>2</sup>	Project Name	Project Description	Match $0/0^3$	Match Sources	Total Project Cost	Requested Lifeline Funding
1	BART	Elevator Attendant Initiative	Elevator attendants will continue to operate BART/Muni street and platform elevators at the Civic Center and Powell St. stations during the 21 hour period that the stations are open. Their presence in the elevators is intended to help discourage undesirable behaviors, improve elevator cleanliness and performance, reduce fare evasion, reduce maintenance costs, and improve access and accessibility for customers who rely on these elevators to enter into and exit out of the transit systems. According to BART, more than 100,000 customers use the elevators in the program each month. Requested SF LTP and local match funds from BART and SFMTA would fund the current pilot project for two more years (Fiscal Years 2019/20 - 2020/21).	15%	BART and SFMTA Operating Funds	\$3,048,000	\$2,600,000
2	SFMTA	Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods	This pilot project will expand eligibility criteria for Paratransit Plus, a non-ADA paratransit taxi service, to provide same day trips to medical services for low-income patients with mobility needs at the Potrero Hill Health Center and Southeast Health Center (See Attachment 4 map). SFMTA, SF Department of Public Health (SFDPH), and the non-profit Community Living Campaign will hire and train a transportation liaison to provide one-on-one services patients to assess their trip needs for medical related travel and to develop a specialized plan to ensure they have access to transportation options to attend medical services. In addition, the liaison will assist in completing applications for transportation services and conduct follow up with patients. At least 75 participants in the expanded Paratransit Plus program will receive up to \$120 worth of taxi value each month to access medical services at the Potrero Hill Health Center and Southeast Health Center as well as other healthcare services throughout the city. Eligible locations will be geofenced using the debit card technology used by riders and taxis. This three year pilot would cover Fiscal Years 2019/20 - 2021/22. SFDPH and SFMTA will evaluate the pilot to see if it improves access to medical care.	21%	Taxi Revenue and Department of Public Health Funds	\$498,600	\$396,300
3	SFMTA	Night Transit Service to Communities in	Project will enable continued owl service on key segments of the 48 Quintara/24th Street (12:00 am to 6:00 am) and 44 O'Shaughnessy (12:30 am to 5:00 am). These routes serve several Communities of Concern and Muni Equity Strategy neighborhoods. Requested SF LTP and local match funds would support two years of service (Fiscal Years 2020/21 to 2021/22).	57.2%	SFMTA Operating funds	\$3,763,158	\$1,609,700
						\$7,309,758	\$4,606,000
					Total SF LTP Fu		\$4,957,640
						Difference <sup>4</sup> :	\$351,640

<sup>&</sup>lt;sup>1</sup> Projects are organized in alphabetical order by sponsor, and then by each sponsor's priority.

<sup>&</sup>lt;sup>2</sup> Sponsor acronyms include Bay Area Rapid Transit District (BART) and San Francisco Municipal Transportation Agency (SFMTA).

<sup>&</sup>lt;sup>3</sup> Projects are required to have a local match of at least 10%.

# SAN FRANCISCO LIFELINE TRANSPORTATION PROGRAM Cycle 1 – Recommended Projects





Blue backgrounds denote Communities of Concern (CoCs)

# Continuing Late Night Transit Service to Communities in Need

Sponsor: San Francisco Municipal Transportation Agency

Recommended SF LTP Cycle 1 Programming: \$1,609,700

Phase: Transit Service

**Districts:** 8, 9, 10 and 11

### Scope:

The San Francisco Municipal Transportation Agency (SFMTA) will continue providing Owl service on key segments of the 44 O'Shaughnessy and 48 Quintara/24th Street Muni lines for two years. The service will maintain late night coverage in the eastern and southeastern part of the city in the Bayview, Visitacion Valley, and Mission neighborhoods, connecting riders with transit and employment hubs in Glen Park and the Mission District and providing a crosstown service between the Mission and Bayview/Hunters Point neighborhoods which have high concentrations of service and industrial employers that operate during late night and early morning hours. These routes currently serve an average of 667 boardings on weeknights, 273 boardings on Saturday nights, and 424 boardings on Sunday nights.

The goals of the project are to be consistent with Muni service coverage standards as well as the Muni Service Equity Policy, which calls for improved transit service to neighborhoods with high numbers of low-income households, persons of color, and persons with disabilities, as well as low vehicle ownership.

Lifeline Transportation Program funds have funded this service since 2015.

Owl Route	Daily Span	First Trip/Last Trip	Frequency
44 O'Shaughnessy	12:30 AM-5:00AM	12:15 AM/4:50 AM	30 mins
48 Quintara 24 <sup>th</sup> Street	12:00 AM-6:00 AM	12:10 AM/ 5:50 AM	30 mins

### Reporting and Performance Metrics:

As a condition of receiving SF LTP funds, project sponsors will be required to provide quarterly progress reports to the Transportation Authority. SFMTA will report on the effectiveness of the projects with the following performance metrics:

- Service compared to the 30 minute baseline level of service
- Units of service provided (e.g., number of trips, service hours)
- Cost per unit of service (e.g., cost per trip or persons served per month and year)

### **Schedule and Cost:**

		Project Cost	
	FY 20/21	FY 21/22	Total
Vehicle Operations	\$1,030,239	\$1,081,749	\$2,111,988
Vehicle Maintenance	\$389,946	\$409,444	\$799,390
Non-Vehicle Maintenance <sup>1</sup>	\$77,414	\$81,285	\$158,699
Administration	\$338,088	\$354,993	\$693,081
Total Cost	\$1,835,687	\$1,927,471	\$3,763,158

### Schedule and Cost by Route:

·		Project Cost	
	FY 20/21	FY 21/22	Total
44 O'Shaughnessy short line service, operating			
at 30 min frequency	\$1,147,304	\$1,204,669	\$2,351,973
48 Quintara/24th Street short line service,			
operating at 30 min frequency	\$688,383	\$722,802	\$1,411,185
Total Cost	\$1,835,687	\$1,927,471	\$3,763,158

### Funding Plan:

Source	Status	Funding	% of Cost by Fund Source
SF LTP Cycle 1	Planned	\$1,609,700	43%
SFMTA Operating Funds	Planned	\$2,153,458	57%
	Total Funding	\$3,763,158	

Letters of Support: Supervisor Hillary Ronen, District 9; Supervisor Shamann Walton, District 10; Arielle Fleisher, SPUR, Senior Transportation Policy Associate; Rachel Hyden; San Francisco Transit Riders Executive Director

<sup>&</sup>lt;sup>1</sup> Non-vehicle maintenance includes operational and administrative categories combined into SFMTA's service hour calculations, such as: other salaries and wages, fringe benefits, services, other materials and supplies, and miscellaneous expenses

### San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods

Sponsor: San Francisco Municipal Transportation Agency

Recommended SF LTP Cycle 1 Programming: \$396,300

Phase: Operations

Districts: citywide

### Scope:

The San Francisco Municipal Transportation Agency (SFMTA) in partnership with the San Francisco Department of Public Health (SFDPH) and the non-profit, Community Living Campaign, will expand eligibility criteria for Paratransit Plus, a non-ADA paratransit taxi service, to provide taxi trips to medical services for Potrero Hill Health Center (PHHC) and Southeast Health Center (SHC) patients. The pilot project will improve health outcomes by removing spatial and access barriers to transportation for low-income individuals. A transportation liaison will meet with patients to assess trip needs and develop plans to ensure patients have access to transportation options to attend medical services. At least 75 qualifying patients will be enrolled in the Paratransit Plus taxi program and receive up to \$120 worth of taxi value each month to access medical services at the PHHC and SHC in addition to services at other hospitals that are not available through the health clinics, including lab visits and pharmacy trips. Medical service referral locations and a preliminary list of approved pharmacies (attached) will be geofenced using the debit card technology used by riders and taxis. The project will serve approximately 1,000 PHHC and SHC patients a year (about 83 a month).

This pilot project will help address transportation barriers to medical care, and potentially inform future application of such services at other public health centers if successful. The short-term goals are to hire a transportation liaison and increase access to and from medical services. The mid-term goal is to collect and evaluate data quarterly to improve the program. The long-term goals are to expand the mobility management activities and outreach efforts, replicate the program in additional clinics, and for SFMTA to coordinate with SFDPH to develop a sustainable funding source to address transportation in accessing healthcare. SFMTA will expand mobility management activities by engaging and sharing transportation service information with seniors and individuals with disabilities in Communities of Concern.

The following demographic information provides an overview of the patients who receive care at the Potrero Hill Health Center.

#### Race/Ethnicity:

- 39% Hispanic
- 25% African American
- 14% White
- 11% Asian
- 6% Other or more than one race
- 5% Decline to state

### Attachment 4

### San Francisco Lifeline Transportation Program (SF LTP) Cycle 1 Summaries of Projects Recommended for Funding

#### Health Insurance:

- Approximately 80% of PHHC patients have Medi-Cal and/or Medicare
- 15% of patients are covered under Healthy San Francisco as they are not eligible for the Affordable Care Act
- 6% of patients are uninsured

#### Income:

• About 75% of patient population is below 138% of the federal poverty level

The following demographic information provides an overview of the patients who receive care at the Southeast Health Center.

### Race/Ethnicity:

- 50% African American
- 23% Asian
- 10% Hispanic
- 8% White
- 9% Other or more than one

#### Health Insurance

- Virtually all SHC patients have Medi-Cal or Healthy San Francisco
- Most seniors are dual enrolled with Medicare

#### Income

- About 50% of patients are at or below the poverty line
- More than 80% of patient population is below 138% of the federal poverty level

Eligibility for the two-part program to be funded by SF LTP is described below:

Part 1: Eligibility for Patients to Receive Counseling from the Transportation Liaison

PHHC and SHC staff will capture every patient's transit needs during admission and clinic appointments. Clinic staff will refer patients to the transportation liaison for assistance if a patient demonstrates one or more of the following:

- Trouble getting to that day's appointment
- Trouble getting to a follow up appointment
- Trouble getting to a service needed (enrollment location, pharmacy, grocery store)

The transportation liaison will then meet with referred patients in person or over the phone and assist them in understanding their transportation options and enrolling in programs and services. This is vital for patients who may have been unaware of paratransit options, have had difficulty navigating the process on their own, or are ineligible for traditional services and need gap assistance via Paratransit Plus.

Part 2: Determining which Patients are Eligible for Paratransit Plus 2.0

Patients eligible for Paratransit Plus under this program will demonstrate the following:

• Patient has already been referred to the transportation liaison by clinic staff for meeting criteria in Part 1 above.

- Patient is ineligible for ADA paratransit.
- Transportation liaison has determined, based on interview, that other non-ADA transportation services/options do not meet health needs or reduce transportation barriers (Free Muni, travel training, etc.) to healthcare. The liaison's assessment will explore:
  - Patient's knowledge of public transit system
  - Frequent healthcare-related origins and destinations and their proximity to public transit
  - Patient's ability to traverse the terrain required to reach frequent and necessary healthcare destinations by public transit
  - Patient's ability to transfer buses/trains required to reach frequent and necessary healthcare destinations by public transit
  - Time a patient must travel to reach frequent and necessary healthcare destinations by public transit. The goal, per California Code of Regulations, is that a patient should not have to travel more than 30 minutes by any mode to reach health care services.

Table 1. Proposed Paratransit Plus Service compared to Existing Paratransit Plus and the SF

Paratransit taxi programs:

	Paratransit Plus 2.0 (Proposed SF LTP Community Health Mobility Navigation Project)	Paratransit Plus (Current Program)	SF Paratransit Taxi
Eligibility	Only clients attending services at either PHHC or SHC	Non-ADA eligible individuals who have difficulties with certain types of trips; generally, 85+ years old	ADA eligible individuals
Monthly Allotment	\$120 per month	\$60 per month	\$90-\$330 per month (depending on trip needs)
User Fee	\$6 for every \$30 worth of taxi value	\$6 for every \$30 worth of taxi value	\$6 for every \$30 worth of taxi value
Service Restrictions	May only use the service to attend healthcare services at a list of designated area (trips must either originate or end at these locations)	May use taxi service for any trip	May use taxi service for any trip
Application Process	Must apply through the transportation liaison at either PHHC or SHC	Must have completed the ADA Paratransit process and been denied ADA Paratransit; eligibility subject to eligibility analyst evaluation	Must have completed the ADA Paratransit process and been approved

### Reporting and Performance Metrics:

As a condition of receiving SF LTP funds, project sponsors will be required to provide quarterly progress reports to the Transportation Authority. SFMTA will report on the effectiveness of the projects with the following performance metrics:

- HIPAA compliant data to track patient-liaison encounters
- New enrollment in Paratransit Plus and other SFMTA services
- Trip data tracked through the SF Paratransit taxi debit card program
- Information on missed appointments, related health care costs, and self-reported health outcomes
- Number of taxi trips completed by clients to and from medical services to demonstrate improved access

The transportation liaison will conduct initial and follow-up assessments to provide an ongoing understanding of transportation barriers to accessing care so SFMTA and SFDPH can improve services during the pilot.

As a part of this project, SFDPH will work with clinic staff and SFMTA to use methods developed with funding from the US Department of Health & Human Services to calculate costs of missed appointments before and after project implementation, as well as patient surveys to assess impacts on health associated with the project implementation.

### Schedule and Cost:

		Projec	t Cost	
	FY 19/20	FY 20/21	FY 21/22	Total
Transportation Liaison (.75 FTE at \$20/hr + annual trainings)	\$33,200	\$33,200	\$33,200	\$99,600
Paratransit Plus Taxi Allotment	\$108,000	\$108,000	\$108,000	\$324,000
SFDPH Research Analyst	\$25,000	\$25,000	\$25,000	\$75,000
Total Cost	\$166,200	\$166,200	\$166,200	\$498,600

### Funding Plan:

Source	Status	Funding	% of Cost by Fund Source
SF LTP Cycle 1	Planned	\$396,300	79.5%
Taxi Revenue	Planned	\$64,800	13%
SFDPH	Planned	\$37,500	7.5%
	Total Funding	\$498,600	

Letters of Support: Supervisor Shamann Walton, District 10; Angie Miller, MD, San Francisco Department of Public Health, Potrero Hill Health Center Medical Director; Dr. Keith Seidel, San Francisco Department of Public Health, Southeast Health Center Medical Director; Shireen McSpadden, Department on Aging and Adult Services Executive Director; Marie Jobling, Community Living Campaign Executive Director; Roland Wong, Paratransit Coordinating Council Chair.

### San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods

### **Medical Service Referral Locations**

Name	Location Address	City	State	Zip Code
Zuckerberg San Francisco General Hospital	1001 Potrero Ave	San Francisco	CA	94110
UCSF Mission Bay	1825 4th St	San Francisco	CA	94158
UCSF Parnassus	505 Parnassus Ave	San Francisco	CA	94143
CPMC Mission Bernal	3555 Cesar Chavez	San Francisco	CA	94110
Laguna Honda	375 Laguna Honda Blvd	San Francisco	CA	94116
San Francisco VA Medical Center	4150 Clement St	San Francisco	CA	94121
Potrero Hill Health Center	1050 Wisconsin St	San Francisco	CA	94107
Southeast Health Center	2401 Keith St	San Francisco	CA	94124

#### San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods

### Preliminary List of Approved Pharmacies

++	Name	Pharmacy Name/Provider ID	Address	City	State	Zip Code
1	WALGREENS #4570	WALGREENS #4570 - 0500202	3001 TARAVAL ST	San Francisco	CA	94116
	WALGREENS #2152	WALGREENS #2152 - 0500632	1899 FILLMORE ST	San Francisco	CA	94115
	WALGREENS #6625	WALGREENS #6625 - 0501569	2141 CHESTNUT STREET	San Francisco	CA	94123
	WALGREENS #4231	WALGREENS #4231 - 0501571	2690 MISSION	San Francisco	CA	94110
5	WALGREENS #890	WALGREENS #890 - 0501595	135 POWELL	San Francisco	CA	94102
6	WALGREENS #887	WALGREENS #887 - 0502193	1524 POLK STREET	San Francisco	CA	94109
7	CMHS PHARMACY SERVICES	CMHS PHARMACY SERVICES - 0503789	1380 HOWARD ST	San Francisco	CA	94103
8	WALGREENS #2153	WALGREENS #2153 - 0505226	790 VAN NESS AVE	San Francisco	CA	94102
9	WALGREENS #4680	WALGREENS #4680 - 0508171	730 MARKET ST	San Francisco	CA	94102
10	WALGREENS #4492	WALGREENS #4492 - 0508892	33 DRUMM ST	San Francisco	CA	94111
11	WALGREENS #4275	WALGREENS #4275 - 0509616	456 MISSION ST	San Francisco	CA	94105
	WALGREENS #4609	WALGREENS #4609 - 0511370	1301 MARKET ST	San Francisco	CA	94103
	WALGREENS #3358	WALGREENS #3358 - 0511647	1301 FRANKLIN STREET	San Francisco	CA	94109
	WALGREENS #3707	WALGREENS #3707 - 0513881	2100 WEBSTER ST	San Francisco	CA	94115
	DANIELS PHARMACY	DANIELS PHARMACY - 0514643	943 GENEVA AVE	San Francisco	CA	94112
	WALGREENS #2521	WALGREENS #2521 - 0514706	300 MONTGOMERY ST	San Francisco	CA	94104
17	WALGREENS #3849	WALGREENS #3849 - 0514782	745 CLEMENT ST 1600 HOLLOWAY AVE, STUDENT	San Francisco	CA	94118
18	SFSU, STUDENT HEALTH SERVICES PHARMACY	SFSU, STUDENT HEALTH SERVICES PHARMACY - 0515188	HEALTH SERVICES PHARMACY	San Francisco	CA	94132
19	SAFEWAY PHARMACY #1507	SAFEWAY PHARMACY #1507 - 0515796	2020 MARKET STREET	San Francisco	CA	94114
20	WALGREENS	WALGREENS - 0517613	1344 STOCKTON STREET	San Francisco	CA	94133
21	WALGREENS #4259	WALGREENS #4259 - 0518196	2145 MARKET ST	San Francisco	CA	94114
22	WALGREENS #3185	WALGREENS #3185 - 0518209	825 MARKET STREET	San Francisco	CA	94103
23	WALGREENS #3475	WALGREENS #3475 - 0518235	25 POINT LOBOS AVE	San Francisco	CA	94121
24	WALGREENS #896	WALGREENS #896 - 0518502	3601 CALIFORNIA ST	San Francisco	CA	94118
25	CVS PHARMACY #02708	CVS PHARMACY #02708 - 0519655	445 CASTRO ST	San Francisco	CA	94114
26	VISITACION VALLEY PHARMACY	VISITACION VALLEY PHARMACY - 0524783	100 LELAND AVE	San Francisco	CA	94134
27	GOLDEN GATE PHARMACY	GOLDEN GATE PHARMACY - 0529303	1836 NORIEGA ST	San Francisco	CA	94122
	SAFEWAY PHARMACY #1711	SAFEWAY PHARMACY #1711 - 0531310	15 MARINA BLVD	San Francisco	CA	94123
	SAFEWAY PHARMACY #1490	SAFEWAY PHARMACY #1490 - 0533097	2300 16TH ST	San Francisco	CA	94103
	WELLMANS PHARMACY #2	WELLMANS PHARMACY #2 - 0538807	728 PACIFIC AVE, STE 110	San Francisco	CA	94133
	FRANKLIN PHARMACY	FRANKLIN PHARMACY - 0539556	1508 FRANKLIN ST	San Francisco	CA	94109
	WALGREENS #3383	WALGREENS #3383 - 0539695	141 KEARNY STREET	San Francisco	CA	94108
	WALGREENS #3869	WALGREENS #3869 - 0539758	1750 NORIEGA STREET	San Francisco	CA	94122
	WALGREENS #4558 COSTCO PHARMACY	WALGREENS #4558 - 0542096	300 GOUGH ST	San Francisco	CA	94102 94103
	B AND B PHARMACY	COSTCO PHARMACY - 0543795 B AND B PHARMACY - 0544014	450 10TH STREET 1727 FILLMORE ST	San Francisco San Francisco	CA CA	94105
	CENTRAL DRUG STORE	CENTRAL DRUG STORE - 0544189	4494 MISSION ST	San Francisco	CA	94112
	CHINESE HOSPITAL PHARMACY	CHINESE HOSPITAL PHARMACY - 0544204	845 JACKSON ST	San Francisco	CA	94133
50	MISSION NEIGHBORHOOD HEALTH CENTER	MISSION NEIGHBORHOOD HEALTH CENTER	045 JIIGKSOIV SI	San i rancisco	CZI	74133
39	PHARMACY	PHARMACY - 0544874	240 SHOTWELL ST	San Francisco	CA	94110
	TORGSYN DISCOUNT PHARMACY	TORGSYN DISCOUNT PHARMACY - 0545775	5614 GEARY BLVD	San Francisco	CA	94121
	WALGREENS #2866	WALGREENS #2866 - 0546765	1363 DIVISADERO ST	San Francisco	CA	94115
	SUTTER PROFESSIONAL PHARMACY	SUTTER PROFESSIONAL PHARMACY - 0550815	2300 SUTTER ST, SUITE 101	San Francisco	CA	94115
	POST DIVISADERO MEDICAL PHARMACY	POST DIVISADERO MEDICAL PHARMACY - 0550853	2299 POST ST, SUITE 109	San Francisco	CA	94115
44	ALTO PHARMACY UCSF AMBULATORY CARE CENTER	ALTO PHARMACY - 0552403 UCSF AMBULATORY CARE CENTER OUTPATIENT -	1400 TENNESSEE ST, UNIT 2	San Francisco	CA	94107
45	OUTPATIENT	0552441	505 PARNASSUS AVE, M39	San Francisco	CA	94143
46	WALGREENS #5487	WALGREENS #5487 - 0552528	5300 3RD ST	San Francisco	CA	94124
47	WALGREENS #3624	WALGREENS #3624 - 0558037	275 SACRAMENTO ST	San Francisco	CA	94111
48	SAFEWAY PHARMACY #0964	SAFEWAY PHARMACY #0964 - 0558241	4950 MISSION ST	San Francisco	CA	94112
	WALGREENS #6291	WALGREENS #6291 - 0559748	116 NEW MONTGOMERY ST	San Francisco	CA	94105
50		LACIDIA HONDA HOCDETAL DHADAGACA, OF (405)	l	San Francisco	CA	94116
	LAGUNA HONDA HOSPITAL PHARMACY	LAGUNA HONDA HOSPITAL PHARMACY - 0561250	375 LAGUNA HONDA BLVD		CA	94122
51	WALGREENS #2705	WALGREENS #2705 - 0567113	2050 IRVING STREET	San Francisco	CA	
51 52	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY	WALGREENS #2705 - 0567113 PARNASSUS HEIGHTS PHARMACY - 0567341	2050 IRVING STREET 350 PARNASSUS AVE, STE 100	San Francisco San Francisco	CA	94117
51 52	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711	WALGREENS #2705 - 0567113 PARNASSUS HEIGHTS PHARMACY - 0567341 WALGREENS #3711 - 0567389	2050 IRVING STREET	San Francisco		94117 94110
51 52 53	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY	WALGREENS #2705 - 0567113 PARNASSUS HEIGHTS PHARMACY - 0567341	2050 IRVING STREET 350 PARNASSUS AVE, STE 100	San Francisco San Francisco	CA	
51 52 53	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY -	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE	San Francisco San Francisco San Francisco	CA CA	94110
51 52 53 54 55	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY	WALGREENS #2705 - 0567113 PARNASSUS HEIGHTS PHARMACY - 0567341 WALGREENS #3711 - 0567389 SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE	San Francisco San Francisco San Francisco San Francisco	CA CA	94110 94110
51 52 53 54 55 56	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST	San Francisco San Francisco San Francisco San Francisco San Francisco San Francisco	CA CA CA	94110 94110 94114
51 52 53 54 55 56 57	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST	San Francisco	CA CA CA CA	94110 94110 94114 94108
51 52 53 54 55 56 57 58	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FRANCISCO GENERAL HOSPITAL  PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST	San Francisco	CA CA CA CA CA	94110 94110 94114 94108 94116
51 52 53 54 55 56 57 58 59	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FRANCISCO GENERAL HOSPITAL  PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241  WALGREENS #1246	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST	San Francisco	CA CA CA CA CA CA CA CA CA	94110 94110 94114 94108 94116 94103
51 52 53 54 55 56 57 58 59 60 61	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY WALGREENS #1241 WALGREENS #1126 WALGREENS #1120 WALGREENS #1327 SAFEWAY PHARMACY #0995	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST	San Francisco	CA	94110 94110 94114 94108 94116 94103 94112 94114 94115
51 52 53 54 55 56 57 58 59 60 61 62	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY WALGREENS #1241 WALGREENS #1126 WALGREENS #1120 WALGREENS #1327 SAFEWAY PHARMACY #0995 WALGREENS #1283	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102
51 52 53 54 55 56 57 58 59 60 61 62 63	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY WALGREENS #1241 WALGREENS #1126 WALGREENS #1120 WALGREENS #1327 SAFEWAY PHARMACY #0995 WALGREENS #1283 WALGREENS #5599	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #5599 - 0579916	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102 94109
51 52 53 54 55 56 57 58 59 60 61 62 63	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY WALGREENS #1241 WALGREENS #1126 WALGREENS #1120 WALGREENS #1327 SAFEWAY PHARMACY #0995 WALGREENS #1283 WALGREENS #1599 WALGREENS #1403	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #5599 - 0579916  WALGREENS #1403 - 0580248	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVENUE 1001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102 94109 94123
51 52 53 54 55 56 57 58 59 60 61 62 63 64 65	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FRANCISCO GENERAL HOSPITAL  PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241  WALGREENS #1126  WALGREENS #1120  WALGREENS #1327  SAFEWAY PHARMACY #0995  WALGREENS #1283  WALGREENS #5599  WALGREENS #1403  WALGREENS #1403  WALGREENS #1393	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #5599 - 0579916  WALGREENS #1403 - 0580248  WALGREENS #1303 - 0581238	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVE 11001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST 1630 OCEAN AVE	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102 94109 94123 94112
51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FEANCISCO GENERAL HOSPITAL  PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241  WALGREENS #126  WALGREENS #126  WALGREENS #1327  SAFEWAY PHARMACY #0995  WALGREENS #1283  WALGREENS #5599  WALGREENS #1403  WALGREENS #1393  AHF PHARMACY	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #5599 - 0579916  WALGREENS #1403 - 0580248  WALGREENS #1393 - 0581238  AHF PHARMACY - 0581985	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVE 11001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST 1630 OCEAN AVE 4071 18TH ST	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102 94109 94123 94112 94114
51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FRANCISCO GENERAL HOSPITAL PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241  WALGREENS #1126  WALGREENS #1126  WALGREENS #1127  SAFEWAY PHARMACY #0995  WALGREENS #1283  WALGREENS #1283  WALGREENS #1599  WALGREENS #1403  WALGREENS #1393  AHF PHARMACY  WALGREENS #1054	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #259 - 0579916  WALGREENS #393 - 0581238  AHF PHARMACY - 0581238  AHF PHARMACY - 0581985  WALGREENS #1054 - 0585161	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVE 11001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST 1630 OCEAN AVE 4071 18TH ST 3398 MISSION ST	San Francisco	CA C	94110 94110 94114 94108 94116 94103 94112 94114 94115 94102 94109 94123 94112 94114 94110
51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68	WALGREENS #2705 PARNASSUS HEIGHTS PHARMACY WALGREENS #3711 SAN FRANCISCO GENERAL HOSPITAL PHARMACY WALGREENS #4318 CLAY MEDICAL PHARMACY WALGREENS #1241 WALGREENS #1226 WALGREENS #1126 WALGREENS #1120 WALGREENS #11327 SAFEWAY PHARMACY #0995 WALGREENS #1283 WALGREENS #1283 WALGREENS #1599 WALGREENS #1403 WALGREENS #1403 WALGREENS #1393 AHF PHARMACY WALGREENS #1054 JOES PHARMACY	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #1583 - 0579776  WALGREENS #1593 - 0580248  WALGREENS #1993 - 0581238  AHF PHARMACY - 0581985  WALGREENS #1054 - 0585161  JOES PHARMACY - 0587002	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVE 11001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST 1630 OCEAN AVE 4071 18TH ST 3398 MISSION ST 5199 GEARY BLVD	San Francisco	CA C	94110 94110 94111 94108 94108 94103 94112 94114 94115 94102 94102 94112 94114 94110 94118
51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69	WALGREENS #2705  PARNASSUS HEIGHTS PHARMACY  WALGREENS #3711  SAN FRANCISCO GENERAL HOSPITAL PHARMACY  WALGREENS #4318  CLAY MEDICAL PHARMACY  WALGREENS #1241  WALGREENS #1126  WALGREENS #1126  WALGREENS #1127  SAFEWAY PHARMACY #0995  WALGREENS #1283  WALGREENS #1283  WALGREENS #1599  WALGREENS #1403  WALGREENS #1393  AHF PHARMACY  WALGREENS #1054	WALGREENS #2705 - 0567113  PARNASSUS HEIGHTS PHARMACY - 0567341  WALGREENS #3711 - 0567389  SAN FRANCISCO GENERAL HOSPITAL PHARMACY - 0569511  WALGREENS #4318 - 0572366  CLAY MEDICAL PHARMACY - 0574942  WALGREENS #1241 - 0576061  WALGREENS #1126 - 0576162  WALGREENS #1120 - 0576857  WALGREENS #1327 - 0577481  SAFEWAY PHARMACY #0995 - 0578332  WALGREENS #1283 - 0579776  WALGREENS #259 - 0579916  WALGREENS #393 - 0581238  AHF PHARMACY - 0581238  AHF PHARMACY - 0581985  WALGREENS #1054 - 0585161	2050 IRVING STREET 350 PARNASSUS AVE, STE 100 1189 POTRERO AVE 11001 POTRERO AVE 4129 18TH ST 929 CLAY ST 1201 TARAVAL ST 1979 MISSION ST 4645 MISSION ST 498 CASTRO STREET 1335 WEBSTER ST 500 GEARY ST 2120 POLK ST 3201 DIVISADERO ST 1630 OCEAN AVE 4071 18TH ST 3398 MISSION ST	San Francisco	CA C	94110 94110 94114 94108 94116 941103 94112 94114 94115 94102 94109 94123 94112 94114 94110

#### San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods

#### Preliminary List of Approved Pharmacies

71	WELLMANS PHARMACY#1	WELLMANS PHARMACY#1 - 0591316	1053 STOCKTON ST	San Francisco	CA	94108
	CHARLIE'S PHARMACY	CHARLIE'S PHARMACY - 0591897	1101 FILLMORE ST	San Francisco	CA	94115
	NORTH EAST MEDICAL SERVICES PHARMACY	NORTH EAST MEDICAL SERVICES PHARMACY - 0592522	1520 STOCKTON ST	San Francisco	CA	94133
	WALGREENS #2005	WALGREENS #2005 - 0593221	2550 OCEAN AVENUE	San Francisco	CA	94132
	WALGREENS #2008	WALGREENS #2088 - 0594805	1333 CASTRO STREET	San Francisco	CA	94114
	WALGREENS #2125	WALGREENS #2125 - 0596099	320 BAY STREET	San Francisco	CA	94133
	SAFEWAY PHARMACY #0985	SAFEWAY PHARMACY #0985 - 0596467	2350 NORIEGA ST	San Francisco	CA	94122
	SAFEWAY PHARMACY #0909	SAFEWAY PHARMACY #0909 - 0596823	730 TARAVAL ST	San Francisco	CA	94116
	WALGREENS #2244	WALGREENS #2244 - 0598055	3801 THIRD ST	San Francisco	CA	94124
	SAFEWAY PHARMACY #0785	SAFEWAY PHARMACY #0785 - 0598550	850 LA PLAYA ST	San Francisco	CA	94121
	RELIABLE REXALL SUNSET PHARMACY	RELIABLE REXALL SUNSET PHARMACY - 5600437	801 IRVING ST	San Francisco	CA	94122
	WALGREENS #6557	WALGREENS #6557 - 5600920	199 PARNASSUS AVE	San Francisco	CA	94117
	WALGREENS #7043	WALGREENS #7043 - 5601922	459 POWELL ST	San Francisco	CA	94102
	WALGREENS #1297	WALGREENS #1297 - 5613256	670 4TH ST	San Francisco	CA	94107
	WALGREENS #7044	WALGREENS #7044 - 5613547	88 SPEAR ST	San Francisco	CA	94105
	SAFEWAY PHARMACY #2606	SAFEWAY PHARMACY #2606 - 5614044	298 KING STREET	San Francisco	CA	94107
	WALGREENS #7150	WALGREENS #7150 - 5614753	965 GENEVA AVE	San Francisco	CA	94112
	WALGREENS #1109	WALGREENS #1109 - 5617709	5260 DIAMOND HEIGHTS BLVD	San Francisco	CA	94131
	LUCKY PHARMACY	LUCKY PHARMACY - 5625605	1515 SLOAT BLVD	San Francisco	CA	94132
	LUCKY PHARMACY	LUCKY PHARMACY - 5625631	1750 FULTON ST	San Francisco	CA	94117
	WALGREENS #11385	WALGREENS #11385 - 5626772	1580 VALENCIA ST	San Francisco	CA	94110
	SAFEWAY PHARMACY #2646	WALGREENS #11383 - 30207/2 SAFEWAY PHARMACY #2646 - 5628891	735 7TH AVE	San Francisco	CA	94118
	CVS PHARMACY #07955	CVS PHARMACY #07955 - 5630492	2025 VAN NESS AVE	San Francisco	CA	94109
	WALGREENS #10044	WALGREENS #10044 - 5632357	45 CASTRO ST	San Francisco	CA	94114
	WALGREENS #13666	WALGREENS #13666 - 5633676	1300 BUSH ST	San Francisco	CA	94109
	WALGREENS #13667	WALGREENS #13667 - 5633688	5280 GEARY BLVD	San Francisco	CA	94118
	WALGREENS #13668	WALGREENS #13668 - 5633690	1496 MARKET ST	San Francisco	CA	94102
	WALGREENS #13670	WALGREENS #13670 - 5633715	200 W PORTAL AVE	San Francisco	CA	94127
	WALGREENS #13583	WALGREENS #13583 - 5634820	901 HYDE ST	San Francisco	CA	94109
	NEMS-SAN BRUNO PHARMACY	NEMS-SAN BRUNO PHARMACY - 5636139	2574 SAN BRUNO AVENUE	San Francisco	CA	94134
	WALGREENS #9886	WALGREENS #9886 - 5636571	3400 CESAR CHAVEZ	San Francisco	CA	94110
	NEMS-NORIEGA PHARMACY	NEMS-NORIEGA PHARMACY - 5637066	1400 NORIEGA ST	San Francisco	CA	94122
	SCRIPTSITE PHARMACY	SCRIPTSITE PHARMACY - 5638183	870 MARKET ST STE 1028	San Francisco	CA	94102
	CVS PHARMACY #02852	CVS PHARMACY #02852 - 5639577	731 MARKET ST	San Francisco	CA	94103
	CVS PHARMACY #04675	CVS PHARMACY #04675 - 5640936	377 32ND AVE	San Francisco	CA	94121
	CVS PHARMACY #07657	CVS PHARMACY #07657 - 5642916	351 CALIFORNIA ST	San Francisco	CA	94104
100	COMMUNITY, A WALGREENS PHARMACY	6701111ttill(1700) 3012310	on one or	Sail Francisco	G. i	71101
107	#15296	COMMUNITY, A WALGREENS PHARMACY #15296 - 5643398	2262 MARKET ST	San Francisco	CA	94114
108	WALGREENS #15127	WALGREENS #15127 - 5643855	1175 COLUMBUS AVE	San Francisco	CA	94133
109	CVS PHARMACY #10035	CVS PHARMACY #10035 - 5644061	581 MARKET ST	San Francisco	CA	94105
110	CVS PHARMACY #17623	CVS PHARMACY #17623 - 5644578	789 MISSION ST	San Francisco	CA	94103
111	CVS PHARMACY #01983	CVS PHARMACY #01983 - 5644770	701 PORTOLA DR	San Francisco	CA	94127
112	CVS PHARMACY #10080	CVS PHARMACY #10080 - 5646192	1059 HYDE ST	San Francisco	CA	94109
113	CVS PHARMACY #04770	CVS PHARMACY #04770 - 5647877	1101 MARKET ST	San Francisco	CA	94103
114	CVS PHARMACY #10188	CVS PHARMACY #10188 - 5647992	499 HAIGHT ST	San Francisco	CA	94117
115	CVS PHARMACY #17625	CVS PHARMACY #17625 - 5648603	2675 GEARY BLVD	San Francisco	CA	94118
116	MISSION WELLNESS PHARMACY	MISSION WELLNESS PHARMACY - 5649059	2424 MISSION ST	San Francisco	CA	94110
117	WALGREENS #15331	WALGREENS #15331 - 5649794	500 PARNASSUS AVE, J LEVEL, ROOM MU-145	San Francisco	CA	94143
	CVS PHARMACY #10189	CVS PHARMACY #10189 - 5650468	1285 SUTTER ST	San Francisco		94109
	CVS PHARMACY #17672	CVS PHARMACY #17672 - 5653642	225 BUSH ST. #100		CA	94104
	CVS PHARMACY #10622	CVS PHARMACY #10622 - 5656268	995 MARKET ST	San Francisco	CA	94103
	CVS PHARMACY #10330	CVS PHARMACY #10320 - 5656446	3600 GEARY BLVD	San Francisco	CA	94118
	CVS PHARMACY #17674	CVS PHARMACY #17674 - 5656686	1830 OCEAN AVE	San Francisco	CA	94112
	CVS PHARMACY #10164	CVS PHARMACY #10164 - 5657866	601 MISSION ST	San Francisco	CA	94105
	WALGREENS #16373	WALGREENS #16373 - 5658010	550 16TH ST, ROOM 1200	San Francisco	CA	94158
	NEMS - CLEMENT PHARMACY	NEMS - CLEMENT PHARMACY - 5658995	1019 CLEMENT ST	San Francisco	CA	94118
	CVS PHARMACY #10368	CVS PHARMACY #10368 - 5659339	400 SUTTER ST	San Francisco	CA	94108
	MISSION WELLNESS PHARMACY	MISSION WELLNESS PHARMACY - 5662021	350 PARNASSUS AVE STE 505	San Francisco	CA	94117
	CVS PHARMACY #17709	CVS PHARMACY #17709 - 5663225	233 WINSTON DR	San Francisco	CA	94132
	CVS PHARMACY #05131	CVS PHARMACY #05131 - 5663869	1900 19TH AVE	San Francisco	CA	94116
14)	0.01111101101 m03131	0.0.1.11.11.11.01 m03131 - 3003007	1200 1211111111	Carr r rancisco	110	> T11U

### **Elevator Attendant Initiative**

**Sponsor:** Bay Area Rapid Transit, with the

San Francisco Municipal Transportation Agency

**Recommended SF LTP Cycle 1 Programming: \$2,600,000** 

Recommended Phase: Operations

Districts: 3, 6

### Scope:

The Bay Area Rapid Transit (BART) and the San Francisco Municipal Transportation Agency (SFMTA) and the non-profit Hunters Point Family will continue elevator attendant services during the 21-hour period that the Powell Street and Civic Center stations are open to the public. The 21-hour day is broken up into three seven-hour shifts and a total of approximately 18 attendants and 5 substitutes have been hired to cover these shifts. Two attendants are stationed at the Powell Street station, two at the Civic Center station and one is assigned to "roam" between the two stations. The attendants oversee the operation and cleanliness of each elevator within the stations, providing clean and functioning elevators for BART and SFMTA customers, particularly disabled passengers, seniors, and families with strollers, who cannot use the stairs within the station. Powell Street and Civic Center stations are located in Communities of Concern.

The initial 6-month pilot program began in April 2018 and was extended by BART and the SFMTA through June 2019. The elevators in the program are used by more than 100,000 customers per month. According to BART staff, since the program began there have been zero incidents of needles, urine or feces in the elevators and the public has expressed support for the program. This request for funding would extend the project for an additional two years.

The goals of the Elevator Attendant Initiative are to improve access to fixed route transit, monitor and discourage undesirable activities in the elevator and station area, and provide a safer and cleaner experience for transit users.

The following are objectives related to the project goals:

- Objective 1: Provide elevator service to transit customers
- Objective 2: Improve cleanliness of the Powell Street and Civic Center stations
- Objective 3: Reduce elevator down time at the Powell Street and Civic Center stations

### Reporting and Performance Metrics:

As a condition of receiving SF LTP funds, project sponsors will be required to provide quarterly progress reports to the Transportation Authority. BART and SFMTA will report on the effectiveness of the projects with the following performance metrics:

Performance Metric	Description	Reporting Frequency	Goal
Users Served	Number of users using elevators at each station, including number of disabled users, strollers, luggage, bicycles and carts.	Quarterly	Increase or maintain access to users, particularly disabled users
Biowaste Incidents	Number of incidents, per station, in which BART cleaning staff encounter needles or biowaste in an elevator.	Quarterly	Reduce biowaste incidents
Passenger Cleanliness Rating	Passenger ratings for station cleanliness (1-4 scale), including platform areas and other station areas. Data collected from quarterly passenger surveys.	Quarterly	Improve station cleanliness ratings
Elevator Availability	Percent of the time station elevators are available for patron use during revenue service periods.	Quarterly	Increase elevator availability

### **Schedule and Cost:**

	Project Cost			
	FY 19/20	FY 20/21	Total	
Attendant Costs	\$838,000	\$838,000	\$1,676,000	
Program Oversight, Weekly Reporting,				
Workforce Development, Other Grant				
Activities, Indirect Costs, Contingency	\$686,000	\$686,000	\$1,372,000	
Total Cost	\$1,524,000	\$1,524,000	\$3,048,000	

### Funding Plan:

Source	Status	Funding	% of Cost by Fund Source	
SF LTP Cycle 1	Planned	\$2,600,000	85.3%	
BART Operating Funds	Planned	\$224,000	7.3%	
SFMTA Operating Funds	Planned	\$224,000	7.3%	
	Total	" 2		
	Funding	\$3,048,000		

### Hunters Point Family (HPF) Elevator Attendant Budget:

Elevator Attendant Initiative: Powell Street &	Cost/ Person/	# Of Staff			Total Cost (2		
Civic Center Stations	Hour	(FTE)	FY 19/20	FY 20/21	Years)		
A. Attendants Costs							
Elevator Attendants 1 FTE	\$ 16.50	5	\$ 630,630	\$ 630,630	\$ 1,261,260		
each (\$16.50/hr)							
Payroll taxes and stand in for			\$ 207,370	\$ 207,370	\$ 414,740		
absence due to illness/PTO							
Total:			\$ 838,000	\$ 838,000	\$ 1,676,000		
B. Program Oversight, Weekly Reporting, Workforce Development, and other Grant							
Activities							
HPF Executive Director	\$ 69	0.1	\$ 14,352	\$ 14,352	\$ 28,704		
HPF Project Manager	\$ 36	0.25	\$ 18,720	\$ 18,720	\$ 37,440		
HPF Lead Supervisor	\$ 30	1	\$ 62,400	\$ 62,400	\$ 124,800		
HPF Site Supervisors	\$ 28	3	\$ 174,720	\$ 174,720	\$ 349,440		
HPF Admin Asst	\$ 19	0.5	\$ 19,760	\$ 19,760	\$ 39,520		
Subtotal			\$ 289,952	\$ 289,952	\$ 579,904		
Employee Benefits & Taxes			\$ 81,187	\$ 81,187	\$ 162,373		
(28%)							
Total Personnel:			\$ 371,139	\$ 371,139	\$ 742,277		
Other Direct Costs			\$ 25,861	\$ 25,861	\$ 51,722		
Total:			\$ 397,000	\$ 397,000	\$ 794,000		
TOTAL DIRECT COSTS:			\$ 1,235,000	\$ 1,235,000	\$ 2,470,000		
C. Indirect Costs							
Indirect Costs and Contingency			\$ 289,000	\$ 289,000	\$ 578,000		
TOTAL DIRECT AND			\$ 1,524,000	\$ 1,524,000	\$ 3,048,000		
INDIRECT COSTS:							

Letters of Support: Supervisor Aaron Peskin, District 3; Supervisor Matt Haney, District 6; Annette Williams, SFMTA Accessible Services Program; Tracy Everwine, Mid-Market Community Benefit District Executive Director; Tracy Everwine, Civic Center Community Benefit District Executive Director; Randall Glock, BART Accessibility Taskforce Chair; Nicole Bohn, San Francisco Mayor's Office on Disability Director.

### Attachment 5 San Francisco Lifeline Transportation Program (SF LTP) Cycle 1

### Staff Recommendation 1

Rank <sup>1</sup>	Sponsor Agency <sup>2</sup>	Project Name	Total Project Cost	SF LTP Funds Requested	SF LTP Funds Recommended	District(s)	Notes
1	SFMTA	Continuing Late Night Transit Service to Communities in Need	\$3,763,158	\$1,609,700	\$1,609,700	8, 9, 10, 11	We recommend fully funding this project. This project was the only application for transit service. Lifeline funds from the former regional LTP established late night Muni service on the 44 O'Shaughnessy and the 48 Quintara/24th Street lines and funded the service through June 30, 2019. This grant would continue that service for two additional years. The project serves multiple Communities of Concern and Muni Equity Strategy neighborhoods.
2	SEM'T'A	San Francisco Community Health Mobility Navigation Project: Removing Health Care Transportation Barriers for Low Access Neighborhoods	\$498,600	\$396,300	\$396,300	citywide	We recommend fully funding this project. The project ranked second because it will address a significant unmet mobility need for low-income San Franciscans who need help with getting transportation to medical services. The project will benefit Communities of Concern, and addresses a gap in healthcare access identified in MTC's Coordinated Public Transit-Human Services Transportation Plan.
3	BART	Elevator Attendant Initiative	\$3,048,000	\$2,600,000	\$2,600,000	3, 6	We recommend fully funding this project. The project ranked third because it does not directly provide transit service that increases mobility for low income persons, which the Transportation Authority identified as the highest priority project type for SF LTP Cycle 1 funds. According to BART, the two stations in the program - Powell and Civic Center – serve a large share of low income riders. Forty percent of riders boarding at these two stations come from a home origin with an annual household income under \$50,000, and more than half are minorities.
		Total:	\$7,309,758	\$4,606,000	\$4,606,000		
Ţ		Contingency <sup>3</sup>		\$351,640			
Total Recommended + Contingency		\$4,957,640					

<sup>&</sup>lt;sup>1</sup> Projects are sorted by evaluation score from highest ranked to lowest. See Attachment 4 for details.

<sup>&</sup>lt;sup>2</sup> Sponsor abbreviations include: Bay Area Rapid Transit District (BART) and San Francisco Municipal Transportation Agency (SFMTA).

<sup>&</sup>lt;sup>3</sup> Due to the uncertainty of forecasting State Transit Assistance (STA) revenues, the Transportation Authority will use the contingency funds to backfill the recommended projects if revenues come in lower than projected. Any unused contingency funds will be used for Cycle 2. We anticipate releasing a call for projects for Cycle 2 SF LTP in spring 2020.