



SURVEY

Traffic Congestion in San Francisco

Take this 10-minute survey to share your travel experiences in San Francisco for a chance to win one of 10 Cal Academy memberships or \$110 Safeway gift cards.

The Transportation Authority is reaching out to residents and commuters to better understand how congestion affects their lives. By more clearly understanding how congestion affects our communities, we will be better equipped to reduce congestion and help meet the diverse needs of those who travel in our city.



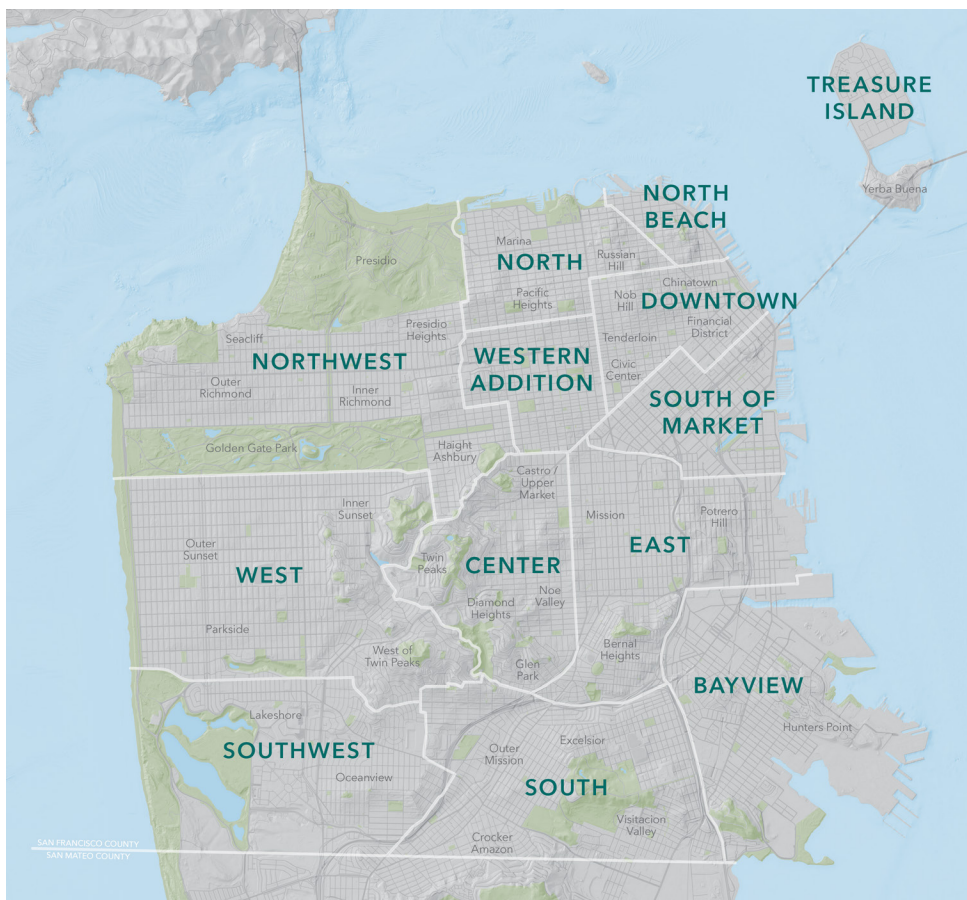
**San Francisco
County Transportation
Authority**



Questions

1. Where do you most frequently experience traffic congestion when in a car or riding a bus on San Francisco's freeways? Check all that apply.

- I-280
- I-80 / Bay Bridge
- US 101 / Golden Gate Bridge
- None of the above



2. Using the map above as a guide, where do you most frequently experience traffic congestion on San Francisco's streets? You can experience congestion while driving, walking, biking, on a bus, or traveling another way. Check all that apply.

- | | | |
|-----------------------------------|--|--|
| <input type="checkbox"/> Bayview | <input type="checkbox"/> North Beach | <input type="checkbox"/> Treasure Island |
| <input type="checkbox"/> Center | <input type="checkbox"/> Northwest | <input type="checkbox"/> West |
| <input type="checkbox"/> Downtown | <input type="checkbox"/> South | <input type="checkbox"/> Western Addition |
| <input type="checkbox"/> East | <input type="checkbox"/> South of Market | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> North | <input type="checkbox"/> Southwest | |



3. Traffic congestion may have a variety of negative impacts on individuals. Please indicate how often you personally experience each of the following kinds of impacts from traffic congestion while using any mode of travel.

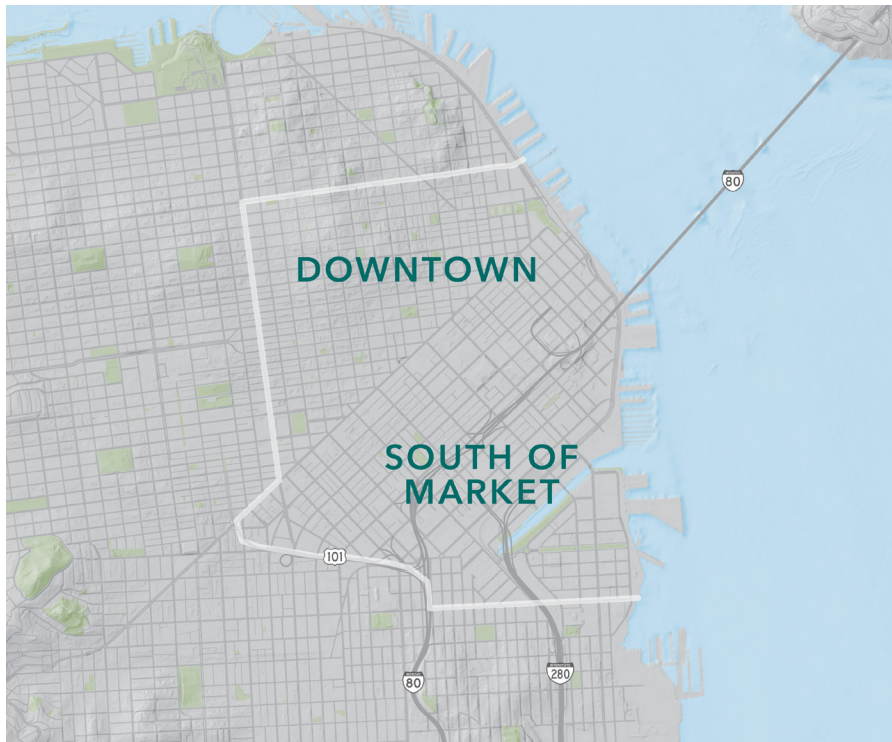
	ALWAYS	USUALLY	SOMETIMES	RARELY	NEVER
I am delayed and experience longer and/or unpredictable travel times.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel unsafe when traveling due to risk of traffic collisions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I'm anxious and/or stressed while traveling.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I'm concerned about the pollution caused by traffic congestion.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Traffic congestion may have a variety of negative impacts on life for the greater San Francisco population. Please indicate your degree of concern about these effects of traffic congestion.

	VERY CONCERNED	SOMEWHAT CONCERNED	NEUTRAL	NOT CONCERNED	DON'T KNOW
Harms to human health due to increased air pollution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased crashes and fatalities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The unequal burdens of congestion on vulnerable communities (eg. greater exposure to air pollution in low-income communities)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impacts to businesses and/or the economy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Does traffic congestion change the way you travel? Check all that apply.

- I take fewer trips to congested areas
- I change my schedule to avoid traveling at congested times
- I use a car more often
- I carpool more often
- I take the bus, walk, bike, or scoot more often
- I work from home more often
- Other: _____
- No, traffic congestion does not change my travel behavior



6. The map above shows the downtown and South of Market (“SoMa”) neighborhoods of San Francisco. How often do you travel to or in these neighborhoods?

- Several times per day
- Once per day
- Several times per week
- Several times per month
- I rarely enter downtown and SoMa
- I never enter downtown and SoMa
(skip to question 15)

7. You indicated that you travel to the downtown and SoMa neighborhoods. When you travel to or in downtown/SoMa, regardless of how you travel, how often do you encounter traffic congestion?

- Always
- Usually
- Sometimes
- Rarely
- Never

8. For what reasons do you most often travel to or in downtown and SoMa, regardless of how you travel? Check all that apply.

- I live in downtown or SoMa
- To get to work or school
- For recreation or social activities
- For medical appointments or social services
- For religious services
- To run errands
- As part of my job
- Other: _____



9. How much of a problem is traffic congestion in downtown/SoMa in your personal, day-to-day life?

- Extremely serious problem Very serious problem Somewhat serious problem Not much of a problem Not a problem at all

10. How much of a problem do you consider traffic congestion in downtown and SoMa to be for the greater population?

- Extremely serious problem Very serious problem Somewhat serious problem Not much of a problem Not a problem at all

11. Do you use any of these forms of transportation to get to/from/around downtown and SoMa in a typical month? Check all that apply.

- Ride in or drive a car as part of a carpool Drive my personal car alone
 Take a Lyft, Uber, or taxi None of these (skip to question 13)
 Drive a moped, motor scooter or motorcycle

Tell us about traveling in a personal vehicle.

12. You indicated that you drive or ride a motor vehicle travel to or within downtown or SoMa. What are the most important factors that you consider when making the decision to travel by motor vehicle? Check all that apply.

- Travel time or reliability Personal security
 Distance Safety
 Comfort Cost
 The need to make multiple trips Accessibility due to lack of transit options
 The need to transport children or others The need to transport myself for work responsibilities
 Convenience Accessibility due to a disability
 The need to carry large items

13. Do you use any of these forms of transportation to get to/from/around downtown and SoMa in a typical month? Check all that apply.

- Ride a bicycle Take a company-provided bus or shuttle service
 Ride scooter or skateboard Walk and/or roll (wheelchair)
 Take public transit, such as Muni, BART, Caltrain, or ferry Use an accessible transit service such as paratransit
 None of these (skip to question 15)



16. Please share any other feedback you have about traffic congestion in San Francisco.

Demographic Questions (optional)

Thank you for considering to share this information with us so we can better understand who we are reaching with this survey.

17. What is the zip code at your home address?

18. What is the zip code at your work address?

19. Do you identify yourself as Hispanic, Latino, or Latinx?

- Yes
- No

20. Do you identify yourself as (Check all that apply)

- South Asian
- East Asian
- Black descended or African American
- Caucasian, European American, or White
- Native American, Alaska Native, or other Indigenous group
- Native Hawaiian or other Pacific Islander
- Two or more races
- Prefer not to say
- Other, please specify:

21. What is your gender identity?

- Female
- Male
- Gender nonconforming or non-binary
- Prefer not to say.
- I prefer to self-describe:

22. What is your annual household income?

- Less than \$20,000
- \$20,000-\$49,999
- \$50,000-\$99,999
- \$100,000-\$149,999
- \$150,000-\$199,999
- \$200,000-\$249,999
- Over \$250,000
- Prefer not to say

23. How many total people are supported by this income?

Please provide your contact information to learn more about San Francisco's efforts to reduce traffic congestion. Respondents who submit their information will also be included in the raffle for one of ten Cal Academy memberships or \$110 Safeway gift cards.

EMAIL ADDRESS

PHONE NUMBER



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