

# TRANSIT

## Transit reliability is the main problem with transit in the Tenderloin

### Frequency of Muni Service



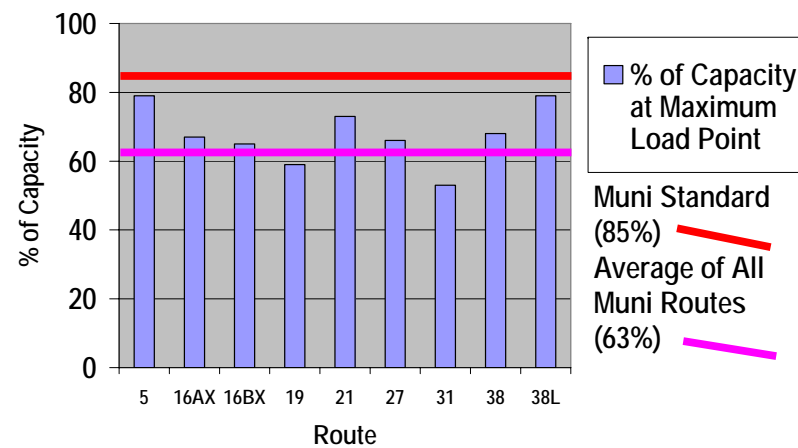
### What We Heard From You

- The biggest problem with transit is bus bunching and buses not coming on time.
- Bus stops are unpleasant and unsafe places to wait.
- Transit fares are expensive for low income individuals.
- Bus drivers can be impatient with elderly passengers.

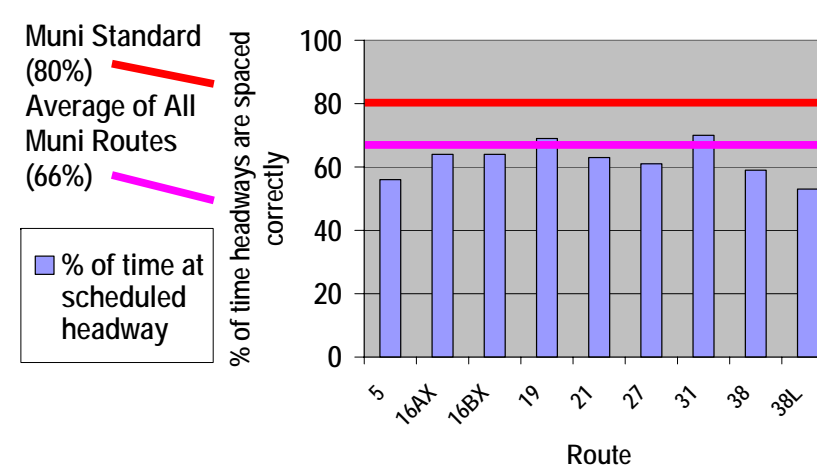
### Key Technical Findings

- Supply of transit is good
  - Muni service is frequent relative to other San Francisco neighborhoods
  - Regional transit routes (BART, Golden Gate Transit) are nearby
  - 24-hour service is available
- The Muni routes serving the Tenderloin are less reliable than in other neighborhoods.

Crowding on Muni Routes Serving the Tenderloin



Reliability of Muni Routes Serving the Tenderloin



- Buses are more crowded in the Tenderloin than in other neighborhoods.
- Many bus stops have cleanliness problems
- Though Muni offers a Lifeline Fast Pass to low income individuals for \$35, many people don't know about it